



FRAUD & SCAM PREVENTION TIPS

FROM THE NEW WINDSOR POLICE DEPARTMENT

Scammers will try to make contact over the phone through call, text, email, or in person. Avoid falling victim to these attacks by staying informed and using the tips below. Protect yourself and your future.

Who is a Target

Anyone can become a victim of scammers. Vulnerable groups include older adults, veterans, consumers, & low-level English speakers. Scammers prey on your emotions. The most common scams usually begin as an unsolicited encounter, about a problem or a prize, or regarding an urgent matter.

Safety Tips



Guard Personal Information

NEVER share your Social Security number, credit card details, or bank account information unless you initiated the call and know the person/organization is legitimate. Do not respond to unknown calls or texts.



Verify Requests for Money & Consult with Trusted Individuals

ALWAYS confirm the identity of anyone asking for money, especially if it is an emergency situation. Call the person directly on a known number to verify the situation, or talk to a trusted family member, friend, or financial advisor.



Report Any Suspicious Activity - Call NWPD

If you are contacted by someone requesting personal information or demanding you send money, hang up and contact NWPD. If you see someone purchasing numerous gift cards with high value, tell them it might be a scam.

Common Scams

Solicitor Frauds

- If someone is selling services door-to-door, call NWPD.
- Residents can be scammed into overpaying for services.
- *Common solicitor frauds* - pest control, solar panels, paving/sealcoating, claims to work for Central Hudson

Gift Card Frauds

- Scammers claim to be from a government agency or law enforcement & request gift cards as a form of payment.
- Examples include the "IRS" claiming you owe back taxes or "police" needing a family member in custody bailed out.
- *Common gift cards purchased* - Visa, Apple Cards, Google Play, Amazon, Ebay, & Target

Grandparent Scams

- Beware of someone calling & claiming to be a relative (usually a grandchild) who needs money. They may say they are in another country or ask you not to tell anyone.
- Reasons include bail money, a medical emergency, or car accident.
- *Common payment requests* - bank account, credit card information, wire transfer, or money delivered to a courier

CONTACT NWPD



(845) 565-7000



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