

# BOIL WATER NOTICE

Loss of pressure in Town of New Windsor Water System

## BOIL YOUR WATER BEFORE USING

**BRING TAP WATER TO A ROLLING BOIL, BOIL FOR ONE MINUTE, AND COOL BEFORE USING.**

OR USE BOTTLED WATER CERTIFIED FOR SALE BY THE NEW YORK STATE DEPARTMENT OF HEALTH. BOILED OR BOTTLED WATER SHOULD BE USED FOR DRINKING, MAKING ICE, WASHING DISHES, BRUSHING TEETH, AND PREPARING FOOD UNTIL FURTHER NOTICE.

THIS BOIL WATER NOTICE APPLIES TO:

Vails Gate Heights Dr  
Mountain View Village  
Old Forge Hill Rd  
Vails Gate School  
Big V Plaza Businesses

- • • At about 9:00 AM on Monday, September 26, 2022 the water system will lose pressure due to a shut down for an water leak repair and valve replacement. When water mains lose pressure it increases the chance that untreated water and harmful bacteria can enter the system.
- Text alerts will be sent out advising residents of the boil water advisory and when the boil water advisory is lifted. If you haven't already signed up for text alerts, you can do so on the Town website: [newwindsor-ny.gov](http://newwindsor-ny.gov)

*Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.*

### What is being done?

Crews will make needed repairs as quickly as possible.

When water is restored, you will need to boil water for 2-3 days until lab results are back. You will be informed when tests show that you no longer need to boil your water.

### For more information, please contact:

Scott VanDyke of the Town of New Windsor Water Dept. at 845-561-2550.

Or the Orange County Department of Health at 845-291-2331

*Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

September 21, 2022